

6/15/2020

RE-OPENING & SERVING SAFELY GUIDING PRINCIPLES

Purpose:

The proposed guiding principles are intended to establish a proactive framework for the creation and implementation of operational plans as organizations re-open and/or continue to serve safely in and beyond the COVID-19 pandemic.

Re-Opening and Serving Safely Guiding Principles (*proposed*)

We are dedicated to providing a safe and responsible environment for all people across their entire life cycle. We recognize the impact of racism on the health and wellbeing of our staff and clients and our plans will include clear ways in which we can begin to create change in this critical area. We will use data, including ongoing feedback from staff and lived experiences, to critically assess progress across our organizations and services to shape our plans as we move forward. We pledge to work in ways that reflect the following values.

- **Equity** - Reimagining a better normal. We will ensure equity is at the foundation of our planning, decision making and practices. We will routinely scrutinize our work and adjust our policies and practices as disparities arise.
- **Safety** – Our plans will be guided by the health, wellness and safety of our staff – both physical and emotional.
- **Trust & Transparency** – This is new for everyone. We commit to ongoing clear, concise two-way communication as we continue to learn together.
- **Support and Self-Care** – We are in the midst of a marathon, not a sprint. We need to take care of ourselves and of each other.
- **Community Partnership** – We are stronger together. We will benefit from the shared commitment among our community partners and will benefit from our collective wisdom.
- **Innovation & Flexibility** – We will be creative problem solvers, be open to new ideas, and address new challenges using best practices and technology to meet the needs of those we serve.