

Re-opening Resources

6.17.20

We've heard from many of you concerning concerns about re-opening your offices and starting/scaling up services. To help, we've put together some resources. Please be aware that this is intended for informational and educational use only and does not constitute legal advice.

This document has two sections:

- Answers to questions concerning the NYS Forward Plan
- Answers to frequent questions to the Monroe County COVID-19 Hotline

If you have additional questions not answered here, these resources may help:

- **NYS COVID-19 Hotline:** call 1-888-364-3065 or submit a specific question here: <https://coronavirus.health.ny.gov/form/ask-us-a-question>
- **Monroe County COVID-19 Hotline:** call 1-585-753-5555 or email COVID19@monroecounty.gov
- **Empire State Development:** submit business-related questions here: <https://esd.ny.gov/content/submit-your-covid-19-related-business-questions-here>

You may also submit questions to covid19response@uwrochester.org and we will do our best to connect you to a resource that can help you.

Q: Is my organization an essential business?

An Essential Business is any business providing products or services that are required to maintain the health, welfare and safety of the citizens of New York State. **Essential businesses can operate throughout New York State.** Guidance as to whether a business is an “Essential Business” can be found on the website of Empire State Development at: <https://esd.ny.gov/guidance-executive-order-202> and <https://esd.ny.gov/sites/default/files/ESD-EssentialEmployerFAQ-051720.pdf>.

Q: What types of businesses are eligible to re-open under each of the 4 Phases?

New York State has made available the types of businesses eligible under each phase as follows:

- Phase 1: <https://forward.ny.gov/phase-one-industries>
 - Phase 2: <https://forward.ny.gov/phase-two-industries>
 - Phase 3: <https://forward.ny.gov/phase-three-industries>
 - Phase 4: <https://forward.ny.gov/phase-four-industries>
-
-

Q: I’m still not clear if my organization is an essential business or what phase it falls under- how do I find out?

Go to <https://www.businessexpress.ny.gov/app/nyforward> to use the **New York Forward Business Tool**.

By entering their region and business type, you will be able to:

1. Determine your **eligibility to reopen, including any special restrictions** that may apply;
 2. For both essential businesses and non-essential businesses allowed to reopen, be directed to review **industry-specific public health and safety guidelines**, if applicable, and, where any guidelines exist, be directed to **submit an affirmation form** for having reviewed and understood such guidelines; and
 3. Be directed to complete a **business safety plan** to outline how your workplaces will prevent the spread of COVID-19, either by direct link from this wizard or, where industry-specific guidelines apply, as linked to after you submit the affirmation form.
-
-

Q: What are the specific guidelines that pertain to my organization as we continue services or re-open?

All businesses, including essential businesses, **must develop a COVID-19 Health and Safety Plan**. Businesses are also required to follow mandates that vary dependent on the type of business. To find the applicable guidelines, first determine if your business is essential or what Phase it falls under, then go to the applicable link:

- Essential: <https://forward.ny.gov/statewide-guidelines>
- Phase 1: <https://forward.ny.gov/phase-one-industries>
- Phase 2: <https://forward.ny.gov/phase-two-industries>
- Phase 3: <https://forward.ny.gov/phase-three-industries>
- Phase 4: <https://forward.ny.gov/phase-four-industries>

For most business types there will be links to at least three documents:

- Summary guidelines that include mandates and suggested best practices
- Detailed guidelines
- A template for the required COVID-19 Health and Safety Plan

For example, the section of <https://forward.ny.gov/statewide-guidelines> that applies to Child Care and Day Camps lists three documents:

Child Care and Day Camps

[VIEW SUMMARY GUIDELINES](#)

[READ AND AFFIRM DETAILED GUIDELINES](#)

[PRINT BUSINESS SAFETY PLAN TEMPLATE](#)

Q: Are the Guidelines listed in the forward.ny.gov links the only requirements?

No. **Please read the Detailed Guidance for your type of organization carefully.** The guidance documents for each industry note that:

- The guidance is not intended to replace any existing applicable local, state, and federal laws, regulations, and standards.

- Business operators should stay up to date with any changes to other legal requirements related to their businesses and incorporate those changes into their operations, including the Site Safety Plan.

The guidance may also specifically refer to licensing and oversight bodies. For example, the Specific Guidance for Child Care and Day Camps notes:

... the owners/operators of child care programs and day camps must continue to comply with the guidance and directives for maintaining clean and safe work environments issued by DOH. Please note that where guidance in this document differs from guidance issued by New York State, or the respective licensing or oversight body, such as the New York State Office of Children and Family Services (OCFS), DOH, or the New York City Department of Health and Mental Hygiene, the more recent guidance shall apply.

Q: Where can I find additional/up-to-date guidance related to my type of organization?

Many New York State Departments have dedicated COVID-19 webpages that are regularly updated, including:

- **Office of Children and Family Services:** <https://ocfs.ny.gov/main/news/covid-19/>; provider guidance documents at <https://ocfs.ny.gov/main/news/covid-19/guidance.php>
 - **Office for People with Developmental Disabilities:** <https://opwdd.ny.gov/coronavirus-guidance>; provider guidance documents at <https://opwdd.ny.gov/coronavirus-guidance/covid-19-guidance-documents>
 - **Office of Mental Health:** <https://omh.ny.gov/omhweb/covid-19-resources.html>; provider guidance documents at <https://omh.ny.gov/omhweb/guidance/>
 - **Office of Temporary and Disability Assistance:** provider guidance at <https://otda.ny.gov/COVID-19/#for-providers>.
 - **New York State Department of Health:** health care provider guidance at <https://coronavirus.health.ny.gov/information-healthcare-providers>; long-term care facilities at <https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#long-term-care-facilities>
-
-

Q: I have a specific question not covered by any of the resources above. Where can I get answers?

- You can submit your business related COVID-19 questions to **Empire State Development** at <https://esd.ny.gov/content/submit-your-covid-19-related-business-questions-here>
- **NYS COVID-19 Hotline:** call 1-888-364-3065 or submit a specific question here: <https://coronavirus.health.ny.gov/form/ask-us-a-question>
- **Monroe County COVID-19 Hotline:** call 1-585-753-5555 or email COVID19@monroecounty.gov

Example Calls and Responses (FAQs) to the Monroe County COVID-19 Hotline

Contents

- [Information for the General Public, including COVID-19 Symptoms, Testing, and Treatment](#)
- [Information for Businesses \(General\)](#)
- [Information for Nursing Home/Adult Care Facilities](#)
- [Information for Home Health Care Agencies/Hospice Providers](#)
- [PPE and Assets for Health Care Providers](#)
- [REOPEN & UNPAUSE](#)

Information for the General Public, including COVID-19 Symptoms, Testing, and Treatment:

<p>Who is most at risk for COVID-19?</p>	<ul style="list-style-type: none"> • People who are at most risk for severe illness are people over 50 years old or who have other health conditions, including chronic lung disease, heart disease, diabetes, cancer or a weakened immune system. • People with regular close contact with someone who has or could have COVID-19 are also at higher risk. This includes people who live in the same home, caretakers who work in the home or sexual partners.
<p>How does COVID-19 spread?</p>	<ul style="list-style-type: none"> • The virus can spread to people who are in close contact (within about 6 feet) with an infected person when that person coughs or sneezes. • The virus is spreading between people with no link to travel or to another positive case. • Scientists disagree on how long COVID-19 lives on surfaces, but it can live on surfaces that people frequently touch. The virus can then be spread if someone touches their eyes, nose or mouth with unwashed hands. <p>Public Health officials are still learning about the virus that causes COVID-19, but it is believed that people who are experiencing symptoms (coughing and sneezing) are most likely to transmit the virus to others.</p>
<p>How can I protect myself and others from COVID-19?</p>	<ul style="list-style-type: none"> • Practice social (physical) distancing – keep at least 6 feet between yourself & others, whenever possible. • Avoid all unnecessary events, travel or interactions. STAY HOME as much as you can. • Wash hands often with soap & water for at least 20 seconds. Use an alcohol-based hand sanitizer, if soap and water are not available. • Cover your mouth & nose with a tissue or your sleeve when sneezing or coughing. Do not use your hands. • Do not touch your eyes, nose or mouth with unwashed hands. • Do not shake hands. Instead, wave or elbow pump.
<p>What are symptoms of COVID-19?</p>	<p>These symptoms may appear 2-14 days after exposure (based on the incubation period of MERS-CoV viruses). Commonly reported symptoms include:</p> <ul style="list-style-type: none"> • Fever (temperature over 100.4 degrees F or 38 degrees C) • Cough • Shortness of breath (difficulty breathing) • Sore throat

	If you have any of these symptoms, and they are not due to a preexisting health condition like asthma or emphysema, you may have COVID-19 and <u>you must stay home</u> .
I am sick and not sure if it is COVID-19; what do I do?	Call your primary care provider if you develop symptoms. No primary care provider? Call URMHC hotline: 1-888-928-0011.
When should I see my doctor?	Always call your primary care doctor first to discuss symptoms. If you do not have a primary care doctor 1-888-928-0011 to be triaged by a URMHC nurse.
I am caring for someone who is sick, what do I do?	Visit https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/care-for-someone.html for guidance on caring for yourself and your sick loved one.
If I am COVID-19 positive or have a COVID-19 diagnosis from a physician, where should I get my prescriptions?	You may get your prescriptions from Wegmans. Please visit: covid.wegrx.com
Can I use Chloroquine Phosphate to Prevent and Treat COVID-19?	Chloroquine phosphate, when used without a prescription and supervision of a healthcare provider, can cause serious health consequences, including death. For further information, please visit: https://emergency.cdc.gov/han/2020/han00431.asp?deliveryName=USCDC_511-DM24285
I have a fever, what is the best medication for me to take?	The current recommendation is for individuals to take acetaminophen (Tylenol) if they are experiencing fever or pain, when possible.
Where do I get tested?	<ul style="list-style-type: none"> • Rochester Regional Health (RRH) Call 585-922-CARE(2273) –clinical triage & advisement • URMC will test patients, providers and individuals with no primary care provider. Call 1-888-928-0011 - they will do clinical triage and advise. • Walmart at 1490 Hudson Avenue, Rochester, NY 14621 Drive/thru testing site. You have to be screened/register online at: www.MyQuestCOVIDTest.com. Or call Quest’s COVID-19 line at 866-448-7719 Mon-Fri 7 am-7 pm. NYSDOH online screening/appointments: https://coronavirus.health.ny.gov/covid-19-testing

<p>I was tested for COVID-19 and I have not received my results; will the Dept. of Health notify me?</p>	<p>Were you tested by the Dept. of Health?</p> <ul style="list-style-type: none"> • If yes, the DOH will notify you when they receive your results • If no, please contact the facility you were tested at for your results • The facility you were tested at will have your results prior to the DOH • The DOH will only notify you if you have a positive COVID-19 test
<p>I have been tested for COVID-19, how long does it take for my results to come back?</p> <p>Why is it taking so long for me to get my COVID-19 results?</p>	<p>Depending on the lab your test was sent to, it may take more time for you to receive your results due to:</p> <ul style="list-style-type: none"> • The Increase in COVID-19 testing • The capacity each lab has to run COVID-19 tests • The lack of supplies to run COVID-19 tests • Testing priority
<p>I do not have any insurance, what should I do?</p>	<p>NYS DOH Uninsured Care Program/ADAP Services. Contact the Uninsured Care Programs hotline at 1-800-542-2437 or 1-844-682-4058 Monday – Friday, 9:00am -5:00pm.</p>
<p>What is an antibody? Who can be tested for COVID-19 antibodies? What do my results mean?</p>	<p>These answers and more on this FAQ link https://coronavirus.health.ny.gov/system/files/documents/2020/04/updated-13102-nysdoh-wadsworth-centers-assay-for-sars-cov-2-igg_1.pdf</p>
<p>Where can I donate my plasma as a recovered COVID-19 patient?</p>	<p>Article: https://13wham.com/news/local/work-on-covid-19-antibody-test-taking-place-in-rochester</p> <p>URMC: https://futureresearchregistry.urmc.rochester.edu/</p> <p>Red Cross: https://www.redcrossblood.org/donate-blood/dlp/plasma-donations-from-recovered-covid-19-patients.html</p> <p>https://www.redcrossblood.org/faq.html#donating-blood-covid-19-convalescent-plasma</p>
<p>My PCP told me to quarantine but my employer has told me to come to work. What do I do?</p>	<p>If your PCP told you to be in quarantine despite your employers request to come in, the Department of Health recommends you follow your PCP’s guidance. We cannot however, dictate what your employer mandates. If you are symptomatic, your employer can still request you come to work and wear a mask.</p>
<p>My employer is requesting I have a return to work letter from the DOH</p>	<p>DOH is only giving individuals they are directly monitoring return to work letters, even if the individual received guidance on the phone/email hotlines.</p>

<p>I received guidance to self-quarantine (voluntary) from the DOH COVID-19 hotline/email. I need a letter stating I can return to work.</p>	<ul style="list-style-type: none"> • Letters are given/sent to the individual not the employer. • If DOH gave guidance to self-quarantine, guidance should also have been given to contact primary care provider. • The individual should contact their PCP for a return to work letter.
<p>Is it safe to travel in the US?</p>	<p>https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-in-the-us.html?deliveryName=USCDC_2067-DM25771</p> <p>There is known spread in every state in the US so it is important to consider the specifics of your domestic travel. CDC has outlined a few questions to think about when determining your safety in domestic travel (see link). Keep in mind crowded travel settings, like airports, may increase chances of getting COVID-19, if there are other travelers with coronavirus infection.</p>
<p>What do I do if I just returned from traveling?</p>	<p>Follow guidance on CDC website</p> <p>https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assesment-hcp.html</p>
<p>My child has special needs, what do I do if they get sick and how can I protect them?</p>	<p>Here are some resources to help you plan and respond at this time:</p> <p>https://www.healthychildren.org/English/health-issues/conditions/chest-lungs/Pages/COVID-19-Information-for-Families-of-Children-and-Youth-with-Special-Health-Care-Needs.aspx?utm_source=newsletter&utm_medium=email&utm_content=COVID-19%3A%20Information%20for%20Families%20of%20Children%20and%20Youth%20with%20Special%20Health%20Care%20Needs&utm_campaign=2020.03.27_CSHCN_Network_Newsletter_Special_Edition</p> <p>https://complexchild.org/articles/covid/covid-preparations/</p>
<p>I am a cancer patient/survivor. What should I do?</p>	<p>It's especially important for you to take action to reduce the risk of getting COVID-19 now.</p> <ul style="list-style-type: none"> • Watch out for fever. Call your doctor right away if you have a temperature of 100.4 degrees F (or 38 degrees C) or higher. • Clean your hands often. • Know the signs and symptoms of infection. Call your doctor right away if you notice any of the signs and symptoms of an infection. • Avoid other people as much as possible (social distancing). Have supplies and food delivered to your home.

	For more information, visit: https://www.cdc.gov/cancer/survivors/staying-well-at-home.htm?deliveryName=USCDC_9_13-DM24142
Where can I get up to date information on how many cases are in Monroe?	Please visit the COVID-19 data dashboard at https://mappingmonroe.maps.arcgis.com/apps/opsdashboard/index.html#/217749730f174776a3896b3e8950e03b

Information for Businesses (General):

CDC FAQs for Businesses	Topics include Suspected/Confirmed Cases in the Workplace, Reducing Spread, Health Business operations, Cleaning & Disinfection, Critical Infrastructure https://www.cdc.gov/coronavirus/2019-ncov/community/general-business-faq.html?deliveryName=USCDC_10_4-DM26650
An employee at my business/organization tested positive for COVID-19; am I at risk for exposure and/or should I be tested?	The Dept. of Health is investigating all positive individuals and any person or organization at risk will be contacted.
Where can I find Governor Cuomo's Executive Orders?	Visit: https://www.governor.ny.gov/executiveorders

Information for Nursing Homes/ Adult Care Facilities

<p>I need swab testing kits for the new nursing home mandates</p>	<p>Phone triage, direct to COVID-19@monroecounty.gov email or put call information directly into Material Requests folder.</p>
<p>Where are acceptable places to have employees tested per the new NYS executive order?</p>	<p>Facilities may wish to avail themselves of the following options to ensuring testing of personnel:</p> <ol style="list-style-type: none"> 1. Facilities may offer testing to their personnel through their occupational health program. 2. Facilities may direct their personnel to a local drive-through or walk-in testing site. 3. Personnel can call 1-888-364-3065 to inquire about testing, or they can go to https://coronavirus.health.ny.gov/covid-19-testing#protocol-for-testing. Facilities must advise personnel to find out how to get documentation of their results, such as through a laboratory portal. 4. Facilities may contract with a third party to offer testing. (see the Monroe County options under Testing) 5. Facilities may accept documentation of testing conducted by an individual’s healthcare provider. <p>**See script for more information saved in resources</p>
<p>I have questions regarding my responsibilities as an adult care facility and the testing rules</p>	<p>Please contact covidadultcareinfo@health.ny.gov or call 518-408-1133</p>
<p>What is the guidance for nursing home employees returning to work?</p>	<p>Nursing home employees who test positive for COVID 19 but were asymptomatic are not eligible to return to work for 14 days after 1st positive. Symptomatic nursing home employees may not return to work until 14 days after symptom onset provided their symptoms are improving overall and it must be at least 3 days since their last fever without medication.</p>
<p>I have a complaint against an adult care facility</p>	<p>If you have concerns about an adult-care home, you can phone in a complaint with the state by calling 1-866-893-6772. The line is open between 8:30 a.m. to 4:45 p.m. Monday through Friday. You can also</p>

	<p>leave complaints via voicemail. You have the option to remain anonymous.</p> <p>The council offers the following, It is important for you to leave as much detailed information (if known) regarding the circumstances about which you are calling, such as the facility name and address, names of involved residents and staff, and date and time of the incident.</p>
I have a complaint against a nursing home.	<p>If you think policies aren't being followed or you have a complaint about a nursing home, you can file a complaint by calling the state's nursing home complaint hotline 24 hours a day at 888-201-4563. A voicemail can be left during off-hours. All information will be confidential.</p> <p>You can file a https://apps.health.ny.gov/surveyd8/nursing-home-complaint-form</p>
I have questions on managing COVID in my facility and preventing future cases.	<p>The CDC offers guidance on serious illness, death, identifying infections early, preventing spread, PPE and more. Please visit https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html?deliveryName=USCDC_425-DM26319</p>
How does an Adult Care Facility or Nursing Home request PPE?	<p>To request PPE, ACFs must utilize the existing process through the local office of Emergency Management (OEM). If you need help, email: covidadultcareinfo@health.ny.gov or covidnursinghomeinfo@health.ny.gov</p> <p>Please ensure that the identified Point of Contact listed in the request will be immediately available when contacted.</p>
<p><u>Criminal History Record Check:</u></p> <p>Will the Department continue to allow for documented supervision of provisionally hired direct care staff while awaiting fingerprint results?</p>	<p>Yes, there has been no change in the requirement for supervision of provisionally hire staff.</p>
<p>Will the Department waive verification of newly hired employees against the Justice Center for the Protection of People with Special Needs Staff Exclusion List & the Office of Children & Family Services</p>	<p>No, there has been no change to this requirement.</p>

<p>Statewide Central Registry of Child Abuse & Maltreatment State Central Registry?</p>	
<p><u>Required Medical Evaluations:</u></p> <p>Will the Department waive the requirements for annual medical evaluations for existing employees and residents?</p>	<p>In the interim:</p> <ul style="list-style-type: none"> • Screen the existing employee(s) for symptoms of communicable disease & document such finding in the employee’s record, and document the date of the scheduled appointment when known; and • Discuss the existing resident’s needs with their primary care physician, request prescription refills that may come due when the medical evaluation is due, document in case management notes such outreach results, and when known, the resident’s appointment date. • If possible, use telehealth.
<p>Will the Department require that prospective employees & residents receive medical evaluations?</p>	<p>Yes. The medical evaluation should be done via telehealth, if possible.</p>
<p><u>Uniform Assessment System—NY (UAS—NY):</u></p> <p>Will the Department continue to require a Community Health Assessment (CHA) based on face-to-face assessment for assisted living program (ALP) participants?</p>	<p>Yes, there is no change in the requirement for a CHA. To promote compliance and unnecessary exposure to COVID-19, registered nurses may conduct the CHA by telephone or telehealth. CHAs conducted y telephone or telehealth may be used to develop an initial plan of care for ALP participants.</p>
<p>If the CHA cannot be completed, what method should an ALP use to determine eligibility and develop a plan of care?</p>	<p>A CHA that cannot be completed may not be used to determine initial eligibility for ALP services. Until the CHA can be fully completed, The ALP participant’s licensed home care services agency (LHCSA) must develop and monitor the plan of care.</p>
<p>During the COVID-19 response, will ALP participants’ periodic reassessments be required?</p>	<p>No.</p>

<p><u>Congregate Dining & Medication Management:</u> is the ACF required to provide tray service or other alternatives to avoid residents congregating in large groups?</p>	<p>Yes. The ACF must consider alternatives to full ACF congregated meals to preserve the health and safety of both residents and staff.</p>
<p>Will the department consider allowing untrained staff to pour and assist with the self-administration of medication?</p>	<p>No, not at this time.</p>
<p><u>Activities:</u> Based on the requirement to limit group size, can the regulatory activity requirements be waived?</p>	<p>No. Consistent with regulation, ACFs should plan for activities respectful of social distancing protocols that are intended to engage the residents in activities.</p>
<p><u>Visitors/Deliveries/Facility Repairs:</u> Are physical therapists, hospice caregivers, and companions appropriate visitors?</p>	<p>Yes, when the resident's PCP indicates a medical service is medically necessary and/or the resident is in receipt of end-of-life supports, then such visitors may be appropriate. All visitors must be appropriately health screened and knowledgeable of and compliant with droplet precautions. For further guidance, visit: https://coronavirus.health.ny.gov/system/files/documents/2020/03/acfguidance.pdf</p>
<p>Can the mailperson be allowed entry in the ACF?</p>	<p>No. Deliveries should be left outside the ACF in a safe, secure location.</p>
<p>The ACF has an annual inspection of the kitchen hood system coming up. Can the inspector be allowed access to the ACF?</p>	<p>Yes. The ACF should monitor compliance with existing guidance to ensure the health and safety of its residents.</p>
<p><u>Plans of Correction (POC):</u> Will the Department waive the POC requirement in the wake of the pandemic?</p>	<p>No. POCs remain due within 30 days of receipt of the written inspection report. Department staff will prioritize the review of proposed POCs and render determinations as appropriate and as time permits. As health and safety remains paramount, the Department will extend any and all efforts to demonstrate flexibility.</p>

	<p>Please continue to refer inquiries to: covidadultcareinfo@health.ny.gov or covidnursinghomeinfo@health.ny.gov</p>
<p>How can I manage staff burnout and fatigue?</p>	<p>Management of staff fatigue is a joint effort between managers and team members. Communication and planning help to create a safer work environment. Visit https://blogs.cdc.gov/niosh-science-blog/2020/04/02/fatigue-crisis-hcw/?deliveryName=USCDC_170-DM24834 for some pointers on this shared responsibility.</p>

Information for Home Health Care Agencies/Hospice Providers

<p>Should my agency be screening patients upon admission?</p>	<p>The Department strongly recommends that an agency ask screening questions regarding a prospective patient’s symptoms & exposure prior to accepting new admissions and referrals for care. The Department further <u>strongly</u> recommends that the agency communicate with the Local Health Department (LHD) where the patient resides to determine if any prospective patients are under mandatory quarantine or precautionary quarantine for possible COVID-19 infection before providing services to a new patient.</p> <p>Prospective patients must be screened for the following symptoms & exposures:</p> <ul style="list-style-type: none">• Signs or symptoms of a respiratory infection such as fever, cough, shortness of breath or sore throat; or• Persons who have had contact, the last 14 days, with someone with a confirmed diagnosis of COVID-19, or under investigation for COVID-19, or are ill with respiratory illness. <p>Persons screened & determined to be at high risk for COVID-19 should be referred to a health care provider for evaluation.</p>
---	---

PPE and Assets for Health Care Providers

<p>Should we use homemade masks, if we can't get the proper PPE?</p>	<p>HCP use of homemade masks: In settings where facemasks are not available, HCP might use homemade masks (e.g., bandana, scarf) for care of patients with COVID-19 as a last resort. However, homemade masks are not considered PPE, since their capability to protect HCP is unknown. Caution should be exercised when considering this option. Homemade masks should ideally be used in combination with a face shield that covers the entire front (that extends to the chin or below) and sides of the face. (Source: https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/face-masks.html)</p> <p>Simple Respiratory Mask (Source: https://wwwnc.cdc.gov/eid/article/12/6/05-1468_article) Instructions on how to make a cloth face mask (Source: https://www.instructables.com/id/DIY-Cloth-Face-Mask/)</p>
<p>I am requesting medical supplies from the County since we are running very low and need these supplies to continue safely seeing and treating patients.</p>	<p>Supply/Asset orders need to go to: COVID-19@monroecounty.gov.</p> <p>They should be as detailed as possible.</p> <ul style="list-style-type: none"> List what items they need, type of item, the amount, when needed, and the reason. The more details, the better. If they have item numbers, include them. <p>Example: Box (50pcs), Gloves, Large QTY: 10; Box (50pcs), Gloves, Small QTY: 5; Masks, N-95, Regular QTY: 50; Sanitizer, Hand, Gallon QTY: 2; Pump, Sanitizer QTY: 2; Sanitizer, Surface Cleaner, Gallon QTY: 5</p>

REOPEN & UNPAUSE

Where can I find information on Gov. Cuomo’s plan to reopen?	NYS has a phased plan to reopen the state and do so safely. Each phase has been outlined here : https://www.governor.ny.gov/new-york-forward/phased-plan-re-open-new-york#individual-region-plans
I am a health care facility, in which phase can I reopen?	All healthcare facilities with questions about opening should be sent to Monroe county medical society, Including what phase they will be in. Phone 585-473-7573 email: mcms@mcms.org ; Fax 473-7641 Per Mike Mendoza he does not want MC DOH giving guidance on who or what is opening in each phase
I am an industry other than health care, which phase can I reopen?	Please visit the Forward NY website for a list and plan on phase one industries. https://forward.ny.gov/industries-reopening-phase https://forward.ny.gov/